



XENOX MUSIC & MEDIA INFORMATION XENOX PORTAL

DEAR CUSTOMER,

Unfortunately, in the latest update, Safari has stopped the support for Microsoft Silverlight. This means that users that update to version 12 of Safari, are no longer able to login and get a blank screen.

The only way to continue to login is to download Firefox version 52.0.9 and disable automatic updates.

You can download this version from the links below:

EN version, http://www.xenox.nl/update/Firefox_MAC_52.9.0_EN.dmg

NL version, http://www.xenox.nl/update/Firefox_MAC_52.9.0_NL.dmg

ES version, http://www.xenox.nl/update/Firefox_MAC_52.9.0_ES.dmg



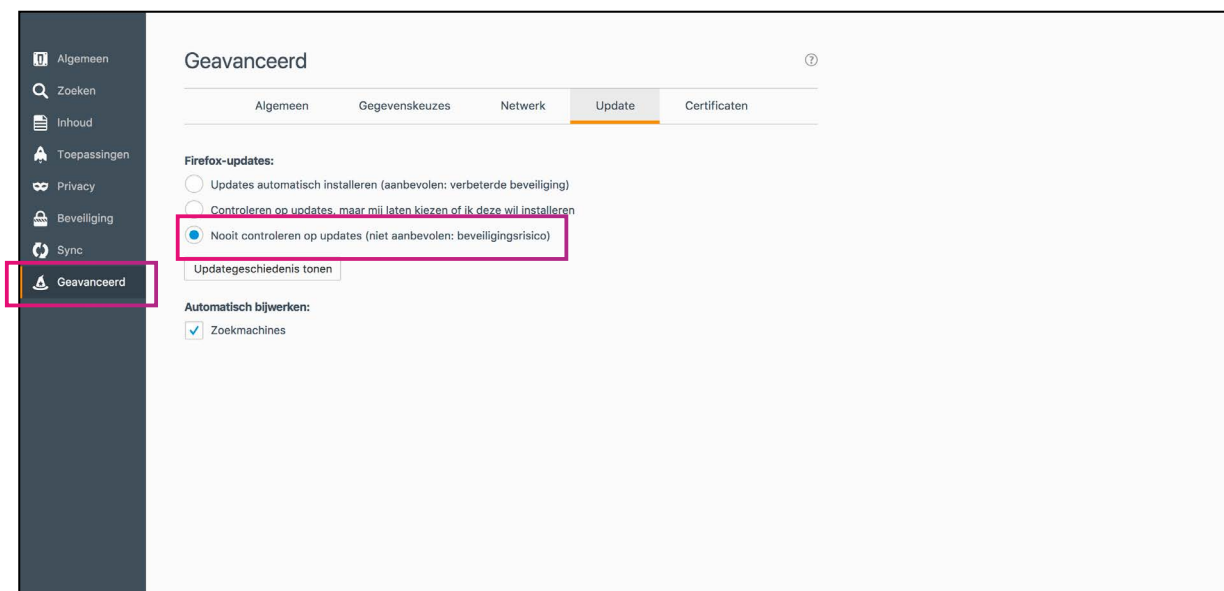
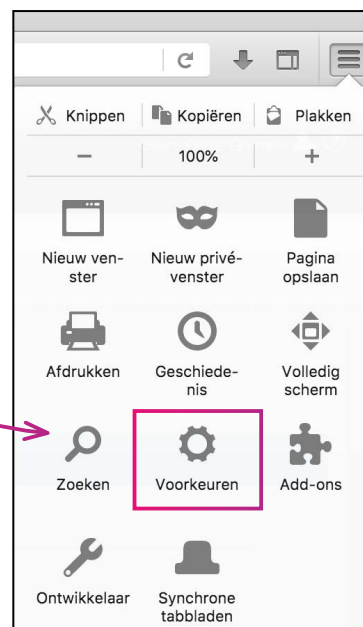
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TO DISABLE AUTOMATIC UPDATES GO TO OPTIONS

Navigate to **advanced > update**. Select the Never check for updates radio button.

FIREFOX ALREADY UPDATED?

If your Firefox browser has already been updated to version 60, you can download the previous version (52.0.9) from the links above. Remember to disable the automatic updates following the steps above.



If you have any more questions, please don't hesitate to contact us:
0345-57 21 22 or **helpdesk@xenox.nl**